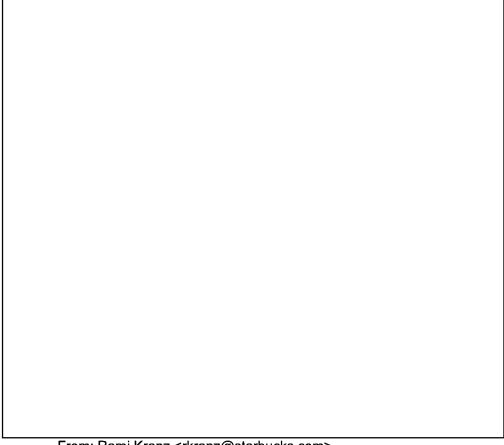
EXHIBIT 38



From: Rami Kranz <rkranz@starbucks.com>

To: jillavptermite@aol.com <jillavptermite@aol.com>

Sent: Mon, Oct 16, 2017 5:42 am Subject: Re: Dichlorvos Strips.

Hi Jill,

Ill call you around 10. Which stores had these in them?

I sent out the email to all the last time you asked, and I mentioned it during my leadership presentation to Ross and the RDs just last week.

I can have another talk with the team and stress the importance of breaking this habit.

Speak soon,

Thank you,

Rami Kranz

Regional Retail Quality Assurance Manager, New York Metro STARBUCKS COFFEE COMPANY (646) 574-8205 mobile rkranz@starbucks.com

On Oct 15, 2017, at 23:49, "jillavptermite@aol.com" <jillavptermite@aol.com> wrote:

Rami -

My service mgr just sent me a pic of a DDVP strip that was placed in a flylight. I myself came across 2 in the past 2 nights while inspecting under counter cabinets and we're inches from my face.

When you get a moment tomorrow if you could give me a call.

Thank you

__

Jill Shwiner AVP Termite & Pest Control of NY 4313 Arthur Kill Road, S.I. NY (O) 718-967-9800 (C) 732-740-1037 <40305.jpeg>